



**Returns form**

KIEFEL GmbH  
Klebingerstraße 5  
83395 Freilassing

Date:  
Customer number:  
Customer Name:  
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**Please note that your return cannot be accepted or processed without a returns form.  
Please note you may be liable for costs for a diagnosis.**

The following parts are being returned:						
Item	Material number	Quantity	Designation	Device number	Machine number	Value of goods
1						
2						
3						

Reason for return:		
<b>A</b>	<b>New part</b>	<input type="checkbox"/> Not required <input type="checkbox"/> Incorrect part delivered/ordered <input type="checkbox"/> Miscellaneous:
<b>B</b>	<b>Defective part</b>	<input type="checkbox"/> Guarantee/goodwill check <input type="checkbox"/> Repair <input type="checkbox"/> Miscellaneous:
<b>C</b>	<b>Rental part</b>	<input type="checkbox"/> Returned for credit <input type="checkbox"/> Miscellaneous:

**If you are returning a new part or a rental part (reason A or reason C), please provide the following additional information:**

KIEFEL order number:

**If you are returning a defective part (reason B), please provide the following additional information:**

Machine operating hours:

Error Description :

**Desired actions:**

No further actions (because spare/replacement part has already been delivered / billing clarified)

<input type="checkbox"/> Repair with cost estimate	<input type="checkbox"/> Substitute delivery	<input type="checkbox"/> Credit note
<input type="checkbox"/> Complaint with response	<input type="checkbox"/> Miscellaneous:	

**Contact for processing and technical queries:**

Name:

Telephone number:

Email:

**Registered address**  
KIEFEL GmbH  
Sudetenstraße 3  
83395 FREILASSING  
GERMANY

**Communication**  
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**Banks**  
UniCredit Bank GmbH  
(EUR) SWIFT: HYVEDEMM IBAN DE80710221820003614425  
Commerzbank AG  
(EUR) SWIFT: COBADEFF IBAN DE34711400410620081000  
HSBC Continental Europe S.A.  
(EUR) SWIFT: TUBDDEDD IBAN DE57300308800700368009  
(USD) SWIFT: TUBDDEDD IBAN DE37300308804700368039  
(CNY) SWIFT: TUBDDEDD IBAN DE87300308804700368012

**Commercial register**  
Registered office: Freilassing  
Amtsgericht Traunstein HRB 17695  
VAT reg. No. DE 253 8487 16  
Tax number 163/115/00272  
Finanzamt Traunstein

**Management**  
Matthias Sieverding  
Michael Heinze

**Chairman of the Supervisory Board**  
Dr. Axel von Wiedersperg